

# 2017 Workplace Tech Trends



32% of Respondents Work in IT



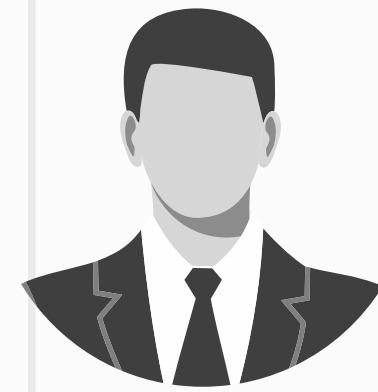
**52%**

52% of Respondents are Gen X



**31%**

31% of Respondents are Millennials



**16%**

16% of Respondents are Baby Boomers

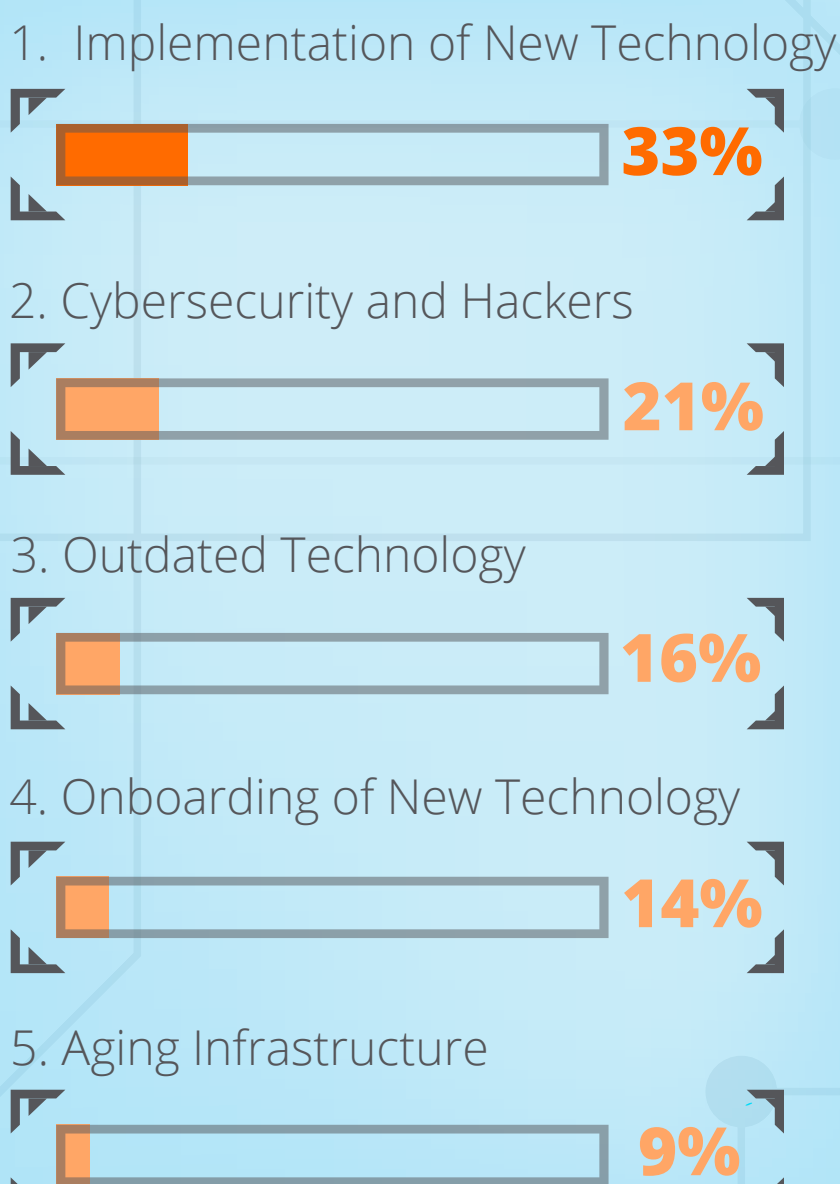


**2%**

2% of Respondents are Gen Z

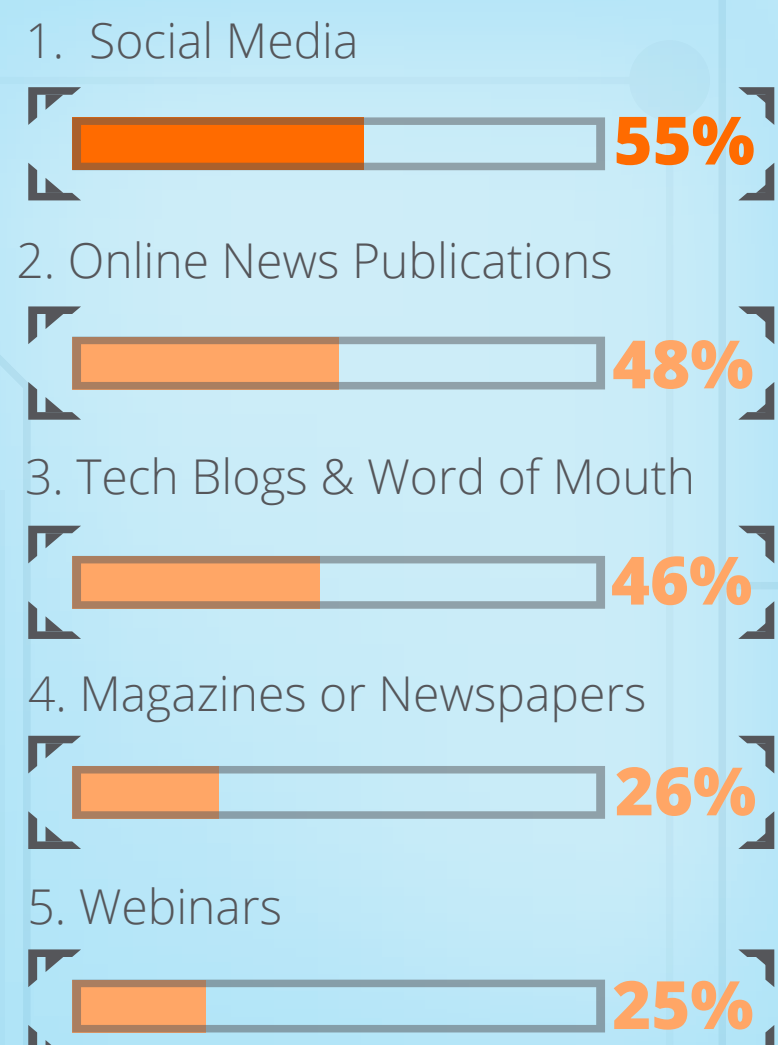
## BIGGEST TECH CHALLENGES

People Think Their Company Will Face in 2017 (Top 5)



## HOW PEOPLE LEARN

About New/Upcoming Tech (Top 5)



## WHAT TECH WILL BECOME OBSOLETE IN 2017?



**82%**

Fax Machine



**36%**

Desktop Computer



**20%**

Conference Room Scheduler

## WHAT TECH DO YOU WANT YOUR COMPANY TO INVEST IN THIS YEAR?



Smart Furniture

**50%**



Collaboration Tools

**44%**



Cloud-Based Sharing Apps

**38%**

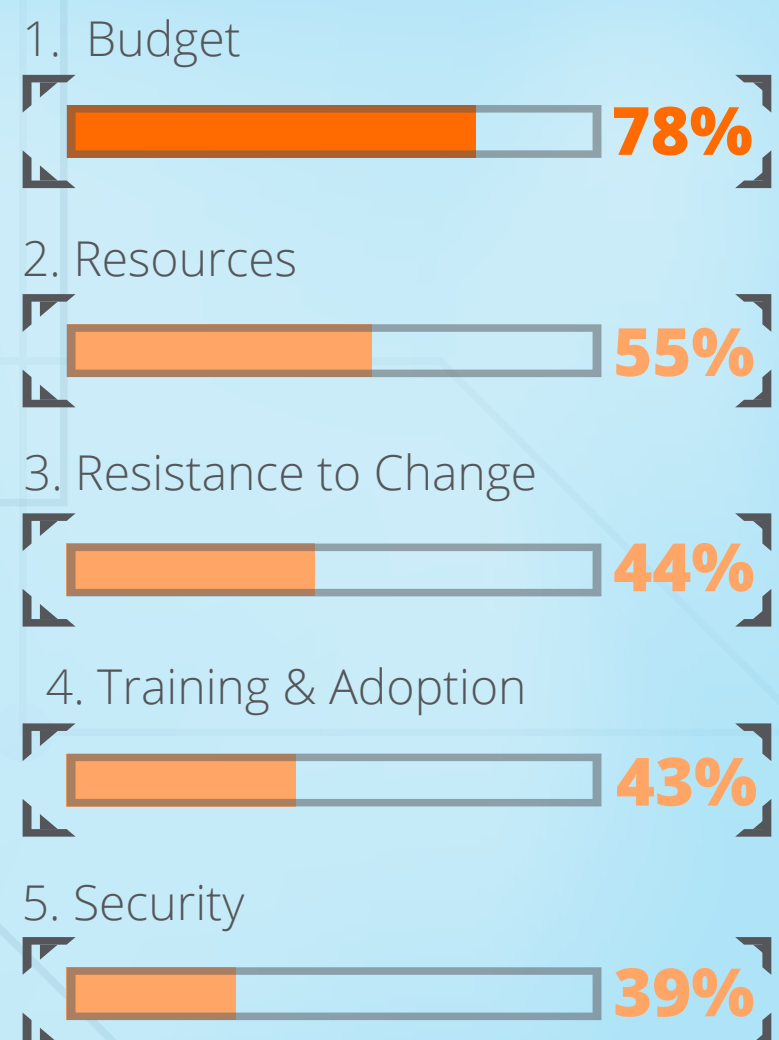


Intelligent Automation

**27%**

## WHAT DO YOU THINK WILL PREVENT

Your Company from Adopting New Tech in 2017? (Top 5)



## WHAT TECH IS THE MOST COMPLICATED TO USE?

1. CRM Software & Project Management Software

**31%**

2. File Sharing Applications

**11%**

3. Webinar Software

**8%**



About the Survey:  
PGi conducted an online survey of U.S.-based customers and knowledge workers in January 2016, securing responses from 420 individuals. For the full results of this survey, email [publicrelations@pgi.com](mailto:publicrelations@pgi.com).

