Avaya Cloud Office

Avaya Cloud Office provides a single solution for all your communications needs:

- Calling

- Meetings and Collaboration (including video)

- Messaging

- File and Desktop Sharing

- Task Management

- Desktop and Mobile Applications

- Easy to use Analytics and Administration

- Compliance with Kari's Law and the Ray Baum Act*

- 99.999% (Five 9's) Availability

* for compliance and notification it is the customer's responsibility to provide valid locations and addresses for all endpoints.

Inspire your classroom, school, and community

Simplify your communications so you can focus on what matters

Inspiring students is challenging enough without the headaches of poor communications. Avaya Cloud Office can fundamentally enhance the way your school communicates with staff, students, and parents in your community by simplifying the way you collaborate, however you choose to do so.

Avaya Cloud Office places you—and all your teachers and staff—in control of their communications, and delivers a unified experience that's intuitive to use and accessible from a phone, a browser, or any mobile device. From a single interface, you'll chat with colleagues, make and receive calls, plan and join meetings, and collaborate with screen sharing and video. File sharing, task management, and virtual team rooms help everyone stay up-to-date.

If all those capabilities sound like a lot to manage, don't worry—we take care of that for you. This public cloud solution from Avaya makes it easy. We keep your solution updated and secure with the latest releases—you don't need to lift a finger. And, Avaya Cloud Office's flexibility makes it easy to expand and add lines at any time.

Your Foundation for Innovation

Voice is no longer the only way—or even the preferred way—to stay in touch. Instead, chat/Instant Messaging (IM), often begins an interaction that may become an audio, video, or content sharing session. The reality is, your teachers and staff expect more—they want a seamless and intuitive communications experience that fits into how they work, instead of changing the way they work—helping them stay in touch on their device of choice as they move throughout their day.

With Avaya Cloud Office, there's no need to pay for separate meeting services. You'll enjoy unlimited audio and video conferencing with hundreds of audio or video participants.

Messaging may be the most common way to engage with someone else today. But messaging from your personal account may not be appropriate or optimal. It requires sharing your personal number, and makes it difficult to keep all your work-related communications in one stream. With Avaya Cloud Office, you get the same messaging experience you're used to, but all from within your Avaya solution.

Your entire learning community, connected

With Avaya Cloud Office, one number does it all—calling, meeting, and multimedia messages all come to your single number—easy to manage, easy to control, and easy to see at a glance. And you'll always know what's going on, even if you can't pick up, through instant notifications for voice and FAX messages via email, or the Avaya Cloud Office app.

Secure, Reliable Communications

The Avaya Cloud Office platform ensures you receive the security, reliability and coverage you need. Capabilities like multiple, globally distributed data centers, single sign-on, and flexible role and permissions for administrators, ensure your critical communications remain secure and available.

Integrations that make sense for the way you work

You rely on a variety of different tools to get through every day: desktop apps, education apps, and learning resources. With Avaya Cloud Office, you can integrate with apps from

Google, Microsoft, and hundreds of others, creating a seamless experience that eliminates the need to switch between applications. Simple, intuitive, and fast. It let's you get more done.

Understand your Communications

Take the guess work out of understanding how communications work at your school. Avaya Cloud Office comes complete with an up-to-the-hour advanced call management system and analytics. Use the built-in reports or create your own dashboards, with over 30 Key Performance Indicators (KPIs). You'll understand such metrics as your utilization, missed calls, time to answer, refused calls, meeting frequency, and system Quality of Service (QoS).

Your core is education, our core is communication

With Avaya Cloud Office, you'll go beyond voice communications, to a world where multi-media collaboration brings unprecedented opportunities. Flexible, easy to use, feature rich, mobile friendly, and backed by Avaya's award-winning support, Avaya Cloud Office is available today to simplify your communications so you can focus on driving education forward.

About Avaya

Businesses are built by the experiences they provide, and every day millions of those experiences are delivered by Avaya Holdings Corp. (NYSE: AVYA). Avaya is shaping what's next for the future of work, with innovation and partnerships that deliver game-changing business benefits. Our cloud communications solutions and multi-cloud application ecosystem power personalized, intelligent, and effortless customer and employee experiences to help achieve strategic ambitions and desired outcomes. Together, we are committed to help grow your business by delivering Experiences that Matter. Learn more at www.avaya.com.