



STAY AHEAD OF THE PACK.

**Get Software and Parameter Updates
Remotely with Mack® Over The Air.**

Software updates and parameter changes used to mean a day or two of lost work – and lost revenue. But with Mack® Over The Air, they can now be done during a driver's break.

This industry-leading uptime solution works with Mack GuardDog® Connect telematics hardware to let you update engine, transmission and aftertreatment system software whenever and wherever it's most convenient for you.



Here's how it works.



1

The truck indicates that there's a software update needed to address an issue.



2

A Mack OneCall™ agent contacts the decision maker to authorize and schedule a remote download.



3

The download is transmitted and verified.



Parked in a safe location



Parking brake ON



Cellular data available



Engine off with key in ON position

4

The driver or fleet technician prepares the truck.



5

Once the truck is ready, the agent remotely triggers the update.



6

The agent confirms the update and notifies the driver or technician.



7

The truck is ready to go back into service.

Most software updates take less than 30 minutes, which means they can be completed in between jobs or during a shift change. Mack Over The Air can also be used to change a vehicle's operating parameters regarding road speed, fuel usage and engine performance.

Mack Over The Air is a standard service and is available for all model year 2018 and newer Mack Trucks equipped with GuardDog Connect. To learn more, contact your local dealer.